



JUST FOR YOU

HOME2HOME VOLUNTEERING

FAQ

FREQUENTLY ASKED QUESTIONS
H2H VOLUNTEER

INTEGRATED
VOLUNTEERS
NETWORK



1: What is Home2Home Volunteering?

A volunteer can take responsibility of volunteering from her/his Home to next 30 Homes (families) from her/his community of concern to facilitate emergency communication & coordination support during lockdown period.

2: What is the Objective of Home2Home volunteers (H2HV)?

To integrate the voluntary power of India in fighting against the COVID 19 through Home to Home volunteering services over digital platforms for proper & effective communication, coordination and emergency support systems.

3: Who can become a H2H Volunteer?

- Responsible citizens (18+) who is capable of taking responsibility for 5 to 30 families.
- Continue to serve the humanity with volunteering passion by committing certain dedicated human hours from the place of stay.
- Should have a smart phone with internet facility & WhatsApp.
- Open to learn and attain online training program and follow the basic guidelines.

4: What is expected from H2HVolunteer?

- To follow the instructions and communications from the NATIONAL CORE TEAM.
- To establish a close group with a ratio of 1:30 families through WhatsApp.
- The volunteer taking responsibility of 5 to 30 families.
- H2HV need to help targeted families with authentic information's, updated with regular safety measures, help in information exchange in their language of choice and assist them if they flag any emergency support from their home.
- Physical presence / volunteering is not necessary, neither is it recommended with H2H Volunteering.
- All the H2H Volunteers will be the pivot point between National core committee and the targeted families.
- Use of local languages for translations and disseminations of verified information.
- To coordinate with local administration & NGOs for any emergency support.

5: What are the Major Responsibilities of a H2H Volunteer?

- Ensure authentic communications on COVID 19 and help in reducing rumors.
- Help in sharing the Helpline numbers for COVID 19 & important services.
- Ensuring that safety precautions are being followed by the targeted families.
- Help in facilitating the emergency call raised by any of the targeted families, to support for their health and food requirements.
- Communicate with the responsible core team members of Mission H2H Volunteer in enabling emergency support to respective Home.
- Enabling the targeted family to assess common interactive platforms from their Home and help them to find better ways to engage during Home Stay.
- Help in documenting the memories of targeted families – The longest stay at Home with all.

6: Which are Targeted Families?

- Deprived of authentic communication & services
- **Inclusive Family** targeting – 30 Families, which can be targeted from
 - Different religion
 - Same community / City / Region / Language
 - Who have senior citizen, critically ill, Divyang & LGBTQ
- Families with vulnerability & high risk to Health & Food needs

7: What is the ratio that should be maintained?

A ratio of 1:30 has to be maintained as the best ration. We can start with minimum of 5 families.

8: Where do you need to be present to be a H2H volunteer?

You can be present anywhere not necessarily in any particular state. You have to volunteer remotely by staying within your home. You are not allowed to move physically, for any volunteering support to the targeted families.

9: Can we suggest our friends and relatives to be H2H volunteers?

Yes if he/she fulfills the requirements and is a responsible and trustworthy then they can.

10: Will I be helped when families under me flag an emergency?

Yes, the national emergency coordination team is 24X7 ready to help with all possible support during emergencies to get assistance or emergency response from the local authorities & service providers.

11. Will H2H volunteer have to move physically to any location?

No. Strictly No. It is online volunteer service. Stay at home and volunteer.

12. How to become a H2H Volunteer?

Step 1: Registration for H2H Volunteer at www.ivn.org.in/register

Step 2: Go through the online presentation on COVID19 (Advise for Public) <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

Step 3: Complete the online WHO certification training on COVID19: <https://openwho.org/courses/COVID-19-IPC-EN>

Step 4: Complete online Training program from National Core team on H2H Volunteering program through ZOOM or one to one telephonic training.

Step 5: Target your concerned family and start your H2H Volunteering with support from Core Team.

13. Will H2H volunteer get a certificate?

Yes. All H2H Volunteers will be provided with a certificate from Integrated Volunteers Network (IVN), New Delhi.



**For any further clarification
Please Contact
Manoj Dash, CEO, IVN
+91-8851415797**

 [ivnorg](https://www.instagram.com/ivnorg)  [@ivnorg](https://twitter.com/ivnorg)  [involnet](https://www.facebook.com/involnet)  [+91-9999445658](https://wa.me/919999445658)

